

Host

Job Description

The Purple Pig is looking for professional and enthusiastic hosts to join our team, under new leadership. The host coordinates dining room activities to ensure that quality service is provided to guests. A position as a host, at The Purple Pig, means that you're working in a fun and fast-paced environment, with the opportunity for fantastic benefits, income and growth.

Essential Duties, Responsibilities and Skills

- Meet and greet customers promptly, courteously, and graciously, addressing customers by name whenever possible
- Possess a desire to provide superior service
- Escort customers to tables and provides menus
- Answer phones; manage reservations and notes in Tock; take to-go orders, receive payment and bring food to customers when they arrive
- Manage the door; maintain wait list, as appropriate; inform customers of approximate wait time and where they can wait for a table; inform customers when their table is prepared
- Manage customer complaints and dissatisfaction in a prompt and professional manner; determine necessary adjustments; inform manager of complaint and resolution
- Must be able to communicate effectively and professionally with customers both on the phone and in person
- Maintains professionalism in high stress situations.
- Respond properly in any dining room emergency or safety situation
- Inspect menus and lists to ensure their condition and appearance
- Ability to work well with the team and possesses a positive and flexible attitude
- People oriented, enjoys interacting with people and working in a team-driven environment
- Adheres to all company safety and sanitation policies and procedures
- May perform other duties as assigned

Full-time and part-time available

Competitive pay rates with the opportunity for growth